

# I'm going to **Oundle Library**

## **Address:**

Oundle Library,  
Glaphorn Road,  
Oundle  
PE8 4JA

## **Opening times:**

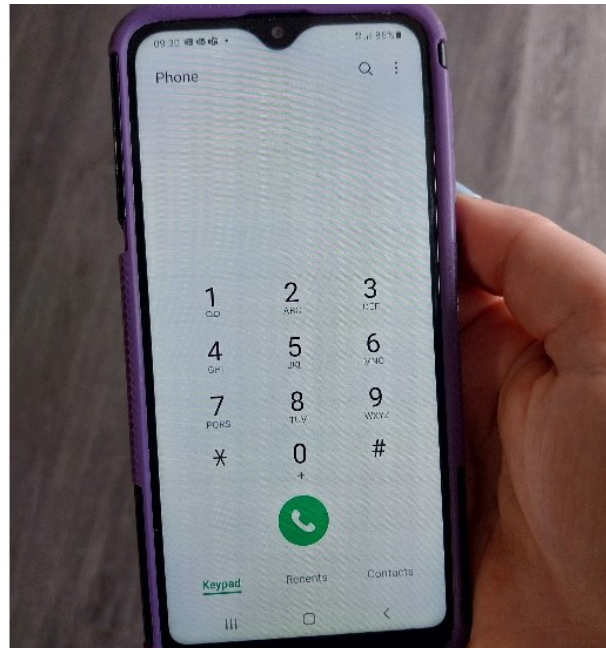
Monday: 9am – 5pm  
Tuesday: 9am – 5pm  
Wednesday: 9am – 5pm  
Thursday: 9am – 5pm  
Friday: 9am – 5pm  
Saturday: 10am – 2pm



# Before I go to the library



I'm going to Oundle Library.



If I am anxious about going to the library I can ask questions first.

I can call **0300 126 3000** and press **option 5**, then **option 3** and ask for **“Oundle Library”**.

I can also send an email message to the library: **[oundle.libraryplus@north-northants.gov.uk](mailto:oundle.libraryplus@north-northants.gov.uk)**

Or send a message on Facebook: **[www.facebook.com/oundlelibrary](https://www.facebook.com/oundlelibrary)**



I can ask for a tour of the library.

# When I visit the library



The Library has a car park I can park in if I am driving there. If I have a Blue Badge I can park in the disabled parking space in the car park.



The library has a disabled toilet that I can use. It is near the front doors.



When I enter the library I will see a desk labelled "Help Desk". If I need help I can wait at the help desk to speak to a member of staff.



There are people who work at the library who I can talk to. They wear a lanyard and a badge.

# When I visit the library



There are chairs in the library where I can sit and read books. I can also borrow books to take home with me.

I can spend time in the library without reading books.



The library has computers which I can use. If I want to use the internet this is free.

If I want to use Microsoft packages it will cost £1 for 20 minutes. I can use them on Fridays for free.

A member of staff can help me to log on. If I need help with anything else, I can ask a member of staff.



If I would like to, I can use one of the desks in the library to study. I can bring my own laptop or device into the library but I must keep it with me at all times.

# When I visit the library



In the library there will be shelves with books and audiobooks. There are fiction and non-fiction books for adults, young adults and children.

It's ok to borrow and read a children's, or young adult's book if you are an adult.

There are also large print books and dyslexia friendly books. If I need help finding a book I can ask a member of staff to help me.



The library can be noisy at times. If it is noisy I can talk to a member of staff to ask if they can find me a quieter space. The library also has ear defenders I can borrow during my visit.

The library has a garden, where I can also go if I need a quieter space.



The library can also be quieter at certain times. If I would like to visit the library when it is quieter I can visit during one of their quieter hours which are on a Wednesday, Thursday and Saturday between 1pm and 2pm.

# Joining the library



If I want to borrow books I need to join the library. It is free.

I can **join the library online** or by visiting the library and asking the member of staff at the help desk to help me to join the library.



I will need to tell them my name, address, date of birth, and telephone number. If I want to receive information by email, I can also tell them my email address. I don't need to show them any identification documents.

They will also ask if I have any disabilities. I can choose not to give an answer if I don't want to share this.

The person I am talking to will type all of the details I give them into the computer.



I will be given a library card which I will sign and can keep. This makes me a member of the library and I can keep the card and use it to borrow books.

# Leaving the library



If I want to take books, or audiobooks, home the staff will show me how to borrow them using the self-service machine.



I can borrow books for 3 weeks, then I need to return them or renew them. If I have finished reading them I can return them and if I would like to keep them longer I can renew them many times.

If I don't return or renew them I will be charged some money. If this happens and I am anxious I can talk to a member of staff who will help me.



When I have finished my visit I will leave the library.